

Agency Name: Office of the Long-Term Care Ombudsman

2009 - 2011 Biennium

Agency Number: 11400

Detail of 30% Reduction to 2009-11 Essential Budget Level

1	2	3	4	5	6	7	8	9	10	11	12	13	14	15
Priority (ranked with highest priority first)	Dept. Initials	Prgm. or Activity Initials	Program Unit/Activity Description	GF	LF	OF	NL-OF	FF	NL-FF	TOTAL FUNDS	Pos.	FTE	Impact of Reduction on Services and Outcomes	
Dept	Prgm/ Div													
	OLTC	OLTC	OLTC	<p>NOTE: A 30% reduction in General Fund (\$355,408) results in an additional \$300,204 Other Fund reduction, as a portion of the agency's General Fund is sent to the Department of Human Services where it is matched with Federal Funds and returned to the agency as Other Funds.</p>						\$	-			
			Eliminate two statewide training meetings for program volunteers. (Includes \$22,722 GF in Special Payment.)	56,468		45,444				\$	101,912			This reduction would eliminate the annual statewide training conferences for program volunteers. These meetings are the agency's primary means of offering program participants the training, support and recognition necessary to maintain a committed and well-trained force of volunteers. The ombudsman position demands a complex set of skills and substantial information about the routinely changing long-term care system. The statewide meeting offers the opportunity to bring in leaders in the field of aging and officials in the long-term care system who would not be available or affordable for smaller local district trainings. The meeting offers the program's best opportunity to recognize the volunteers for their commitment and service to the program and to highlight examples of excellence. The volunteers are taking on the state's work by accepting an extraordinarily challenging position. Bringing them together for recognition and an official thank-you is an important agency responsibility.
			Reduce 1.0 FTE Deputy State Long-Term Care Ombudsman to 0.50 FTE. (Includes \$25,476 GF in Special Payment.)	59,788		50,952				\$	110,740		0.50	With fewer ombudsman staff, the agency will be increasingly challenged to respond to consumer complaints and concerns in a timely manner. Facility visitation will be reduced. The agency will not be able to meet it's 2009 Performance Measure targets, including quarterly visitation to long-term care facilities and reducing the response time to cases and reducing the length of time it takes to resolve cases. Support, supervision, training and technical assistance provided to volunteer Certified Ombudsmen will be reduced.

